



Public Statement

Commitment to Standards in Fundraising Practice

Heart Children Ireland is fully committed to achieving the standards contained within The Charities Regulators Guidelines for Charitable Organisations on fundraising from the Public.

The *Statement* exists to:

1. Improve fundraising practice
2. Promote high levels of accountability and transparency by organisations fundraising from the public.
3. Provide clarity and assurances to donors and prospective donors about the organisations they support.

We at Heart Children Ireland have considered the Statement and believe we meet the Standards it sets out.

Heart Children Ireland report on our fundraising activities is available in our most recent Annual Report which can be found accessed by email us on heartchildren@eircom.net or by requesting a copy directly from our office at The Carmichael Centre, North Brunswick Street, Dublin 7. You can also phone us on lo call 1850 217017.

We welcome your feedback on our performance via any of the contact points provided (see below).

You can also request a copy of our complaints procedure through the contact details provided above.

Write to:

Margaret Rogers
Chief Executive Officer
Heart Children Ireland,
The Carmichael Centre,
North Brunswick Street,
Dublin 7.

We are open 5 days a week from 9.00am to 2pm, Monday to Friday.